



Backline® for Telehealth

By DrFirst®

A powerful, secure dental communication tool

Telehealth can help prevent the spread of the coronavirus while continuing to care for patients. Through virtual visits, providers can reach out and complete real-time patient assessments without patients coming into the office. Quick, remote assessments also allow providers to expedite diagnosis and treatment plans.

Telehealth, Secure Messaging and More

Backline combines telehealth and video conferencing with secure messaging, clinical file sharing, electronic form support, and other award-winning features bundled in a convenient, HIPAA-compliant solution.

Clinician-Driven

Doctors can initiate virtual appointments or virtual start chat sessions to follow-up with their patients as needed. A simple text from the provider using Backline goes straight to the patient's mobile phone to initiate a secure, HIPAA-compliant virtual visit.

Quick & Easy for Patients

Patients love Backline because they don't have to create a user ID or download an app. They just have to accept the session invitation from their provider.

Unlimited Usage

Backline is more cost-effective than most telehealth services. You get unlimited use with an annual subscription.

Simplifying Insurance Reimbursements

Our video is automatically dated and time-stamped from the start and end of the call. Providers can take this information and add their billing codes for reimbursement consideration.



Deliver In-Home Patient Care

Providers can deliver timely and convenient care to patients in the comfort of their home, helping reduce office visits.



Quick Check-Ins

Simple-to-use video chats can reduce no-shows, ensure adherence with medication protocols, and allow for remote patient diagnostics

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